

Covid-19 Update & Safety Measures

Dear Parents/Carers,

We hope you and your family are staying well in this difficult and challenging times. As the world slowly returns to normality from Covid-19, we at School Bells would like to play our part in ensuring uniform is readily available for all pupils starting in September 2021.

Due to the increase of covid cases in Hounslow, safety and wellbeing of all customers and staff remains our top priority. Therefore, we will continue with some operational changes to our business with restrictions and social distancing in place till things get better.

You can buy your child's uniform by one of the following methods mentioned below:

1) **Online**: We request all parents/carers to order their uniform through our website <u>www.schoolbellsuniforms.co.uk</u>. We aim to dispatch your items in 4-5 working days depending on stock availability. Due to the high number of online orders, we will use alternative delivery companies including Royal Mail and local couriers/in-house staff to ensure all orders are delivered on time.

2) <u>Appointment Service</u>: Book our online appointment service if you are unable to order online or unsure of the sizes if your child is going to the school for the first time. Details of the booking policy and safety measures is mentioned on our website. Appointment service will only be available for a limited time from 5th July to 13th August 2021.

Other things to consider:

Exchange & Returns of Branded Items: Any branded uniform that does not fit your child, kindly pack the item and keep aside for a minimum of 48 hours before returning to the store. For your convenience we have extended our returns policy from 14 days to 30 days. Please remember to keep the receipt and do not remove tags for any exchange/refund or your sale would not be valid.

<u>Plan & Buy Early</u>: Please do not delay in purchasing your uniform. We are expecting to be extremely busy this year due to limited customers allowed in the store and therefore would request all our customers to buy in advance to avoid any out-of-stock situation. We highly recommend visiting our store before 20th August if your child is starting school for the first time.

<u>Waiting time</u>: Please expect some waiting time (for walk-in customers) as only a limited number of customers will be permitted in the store at one time and our staff could be busy helping parents who have booked appointment service in advance. We have long queues and the waiting time is approx. 30-45 mins during the busiest weeks so please do not delay buying the uniform till the last minute.

We understand right now for a lot of our customers school uniform is probably not a priority, but please support us to help you and consider ordering your uniform earlier. We would like to thank all our customers for their patience and understanding during these unprecedented times.

Stay safe and take care of yourselves, your families and your community. From all at School Bells.



48 Bell Road, Hounslow TW3 3PB Tel: 020 8577 6656



OPENING HOURS:

Monday to Saturday 9am to 5.30pm Sundays & Bank Holidays - 11am to 4pm

Heston Community School Uniform Pricelist

UNIFORM	SIZE/PRICES
Heston Black Girls/ Boys Blazer with School Badge	Size 28"-46" From £25.50 - £34.50
Heston Tie, Clip On	£5.00
Black Boys/Girls Knitted Jumper with School Badge	Size 30"- 46" From £13.00 - £19.50
White Shirts/ Blouses – Pack of 2	Size 26"- 46" From £13.00
Black Girls School Skirts	From £13.50
Black Girls School Trousers	From £12.99
Black Boys Senior School Trousers	From £11.99
Apron – Navy	£5.00
NEW PE KIT: COMPULSARY FOR YEAR 7	
Black/Scarlet Zip Top with School Logo	Size 30"-32"- 44"/46"
Boys/Girls (Outdoor)	From £20.00 - £24.50
Red Polo Shirt with School Logo – Boys/Girls (Indoor)	£10.00 - £12.50
Black PE Shorts, Shadow Stripe with School Logo (Boys/Girls)	£6.50 - £7.50
PE Training Trousers with School Logo (Boys/Girls)	Size 24"/26" – 38"/40"
	From £18.00 - £22.00
Red Football Socks	£6.00- £7.00
Panelled Rain Jacket (Optional)	£22.00- £26.50
OTHER USEFUL ITEMS:	
Reversible School Coat (Water Proof) – Black/Navy	From £28.50
Rucksack (Black/Blue)	£14.99
Senior PE Bag (Black/Navy)	£6.00
Name Tapes (Iron On)	£3.99 Pack of 20
Socks - Pack of 5 Pairs	£6.50- £7.50
Girls Black Opaque Tights	£6.50 (Pack of 2)
Mouth Guards	£5.50
Shin Pads	£9.00

WE STRONGLY RECOMMEND ALL PARENTS TO PURCHASE THE UNIFORM BETWEEN JULY AND EARLY AUGUST TO AVOID OUT OF STOCK SITUATION.